



HOPCo

Healthcare Outcomes Performance®

Hospital Reported Outcomes

How To

Prepare for Advanced Certification

A roadmap from planning to survey day. Achieving Advanced Certification requires more than checking boxes—it requires building a culture of quality, safety, and continuous improvement.

STEP 1

Understand the Standards

Know the certification requirements for your specific program.

REVIEW:

- Clinical Standards
- Performance measures
- Eligibility requirements
- Disease-specific expectations

STEP 2

Build the Right Team

SUCCESSFUL PROGRAMS INVOLVE:

- Executive leadership
- Physicians
- Nursing
- Rehabilitation
- Quality
- Case management
- Pharmacy
- Ancillary departments
- Certification is a team effort—not a quality department project.

STEP 3

Evaluate Your Current State

Perform a comprehensive gap assessment.

ASK:

- What are we already doing well?
- Where are our opportunities?
- What evidence supports our practice?

STEP 4

Standardize Care

**DEVELOP CONSISTENT, EVIDENCE-BASED
PROCESSES INCLUDING:**

- Clinical pathways
- Order sets
- Patient education
- Care transitions
- Discharge planning
- Consistency is the foundation of certification success.

STEP 5

Measure, Improve, Repeat

USE DATA TO:

- Monitor outcomes
- Identify trends
- Drive performance improvement
- Demonstrate sustained excellence
- Continuous improvement is one of the strongest indicators of a high-performing program.

STEP 6

Practice Before Survey

CONDUCT:

- Mock surveys
- Tracer activities
- Staff interviews
- Documentation reviews
- Preparation builds confidence.

THE RESULT:

- Organizations that prepare early don't just pass survey—they create safer care, stronger teams, and better patient outcomes
- Certification is not the destination. It's proof of a culture committed to excellence every day.